



Case Study: Credentialing

Client: Neurology

Problem: Credentialing and Contracting Failure

Situation: Client is starting up a practice and used a consulting company to handle credentialing and payor contracting. After more than a year in practice, credentialing was still not completed according to basic industry requirements and therefore not submitted to health plans for loading into network, resulting in out-of-network payments or denied claims for the majority of insurance carriers.

Solution: myeMED Credentialing Service

Outcome: Using accrediting board National Committee for Quality Assurance (NCQA) standards, myeMED verified and corrected all content in the credentialing application. Forms are resubmitted for loading into health plan networks. myeMED's knowledge in practice management and billing expertise with insurance carriers is used to ensure contracts are processed correctly. myeMED constantly and consistently followed-up on application status resulting in accountability and efficiency in payor processing. Contracts are established and confirmed effective which resolves out-of-network and denied claims issues.

Summary: myeMed's Credentialing Services increased revenue by establishing in-network status and by increasing patient volume through participating/open health plan panels.

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