



Services

LAN/WAN Design and Implementation
Support and Maintenance
Email encryption
Secure Cloud storage
Data migration and interface
Digital Marketing
Security Alarm System with monitoring
IT Security Risk Assessment (Meaningful Use)
IT Compliance Policy and procedure
VoIP and Analog Phone system
Video Surveillance
Professional Data and Voice cable run
Consulting



Support and Maintenance Level

Basic Partner (per incident)

- Onsite or remote Help Desk/Technical Support
- Desktop Optimization response
- Trip charge for onsite visit
- IT Consultation via phone, email and text messaging

Premier Partner (Service Level Agreement)

- Remote Network Management 24/7
- IT Asset Management
- Web portal Help Desk/Technical Support
- Desktop Optimization and Management
- Antivirus/Anti-malware Protection and Management
- Network Policy Enforcement & Administration
- Software Deployment
- Network Threat Management
- Security Patch Management
- Backup and Storage Administration
- Monthly Activity Monitoring Report
- Monthly customer site visit
- Disaster Recovery



Start-up (Special Project)

- Project Management
- Vendor Management
- Network design, procurement, installation and configuration
- Asset Inventory
- Digital Marketing
- 1 month free basic