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Reference Letter

We have found MYE Med Management's billing service to be invaluable in our practice.

Our collections have increased 33% since we started using their service. They communicate claim issues to us immediately which has prevented claim denials and increased our collection turn-over. They pay close attention to our charges as well as our reimbursement amounts to avoid underpayments. Their claim submission turn around is within 48 hours which has significantly boosted our payments. They serve us in a personal way which we have not experienced with previous medical billing services. Their consulting service has also assisted us; their recommendations on how we can improve office efficiency that could improve our revenue cycle. They assist our patients professionally and with a sense of genuine care and compassion that our patient's can feel. The report they have with our office staff is unbeatable, and really shows when tough billing issues or patient accounting problems come up.

The coordination between our office and theirs is great. We finally found a billing company we can trust. We appreciate the extra mile they go for us.

Van V Nguyen MD
9-15-06